

MARBLE FALLS FIRE RESUCE
ANNUAL REPORT 2017



MESSAGE FROM THE CHIEF

Mayor Packer, City Council, and Citizens of Marble Falls,

I am proud to present the Marble falls Fire Rescue 2017 Annual Report. Our vision is to be the **Premier Small Texas Fire Department**. To fulfill this vision, we must concentrate our efforts on our goals, while providing the level of services expected by our citizens. This report is a highlight of our accomplishments and activities over the past year. There is a lot of work going on inside the organization, many of which citizens are not aware of. To that end, this report demonstrates the outcomes for the investment you, as citizens make in the Fire Department. Besides a list of our accomplishments, the report includes some key performance indicators of our activities.

The members of MFFR care very much about the community and they work hard each day and every day to meet and exceed the expectations of our community. I am proud of every member of the Department as they work hard to carry out our mission, vision, and strategic goals. They also accomplished a great deal in a short amount of time. They make me proud to be Marble Falls Fire Chief.

On behalf of the members of Marble Falls Fire Rescue, I thank you for your on-going support and we look forward to remaining a vital community partner.

Sincerely,
Russell Sander



2017

ACCOMPLISHMENTS & STRATEGIC ANCHORS



GROWTH & LONG TERM PLANNING

Updated 13 annexes of the Emergency Operations Plan

Designed and issued an annual report

Completed the strategic planning process, creating one for MFFR

With assistance of TX Forest Service, completed a community wildfire assessment as part of the development of a Community Wildfire Protection Plan

INVESTMENT IN PERSONNEL



- Co-Host the Principles of Modern Fire Attack class taught by the International Society of Fire Service Instructors. 87 attendees from across the state
- Hosted ICS 300 & 400 classes in conjunction with Horseshoe Bay
- Captain Promotion
- Fire Marshal Crane & Drivers attended the Line of Duty Death Conference
- Chief Sander & Captains attended TEEEX Leadership Symposium
- 3 members attended TX EMS Conference
- Capt Stacks completed year 1 of the TX Fire Chief Academy
- Joint training at Panda Express site
- Fire Chief, Fire Marshal, Fire Captains, and Administrative Assistant participated in facilitated team assessment and building program to fortify and improve the unification of the Leadership Team of fire department.
- 12 higher level certifications obtained from Texas Commission on Fire Protection
- 10 misc certifications obtain (ICS, NFA, etc)

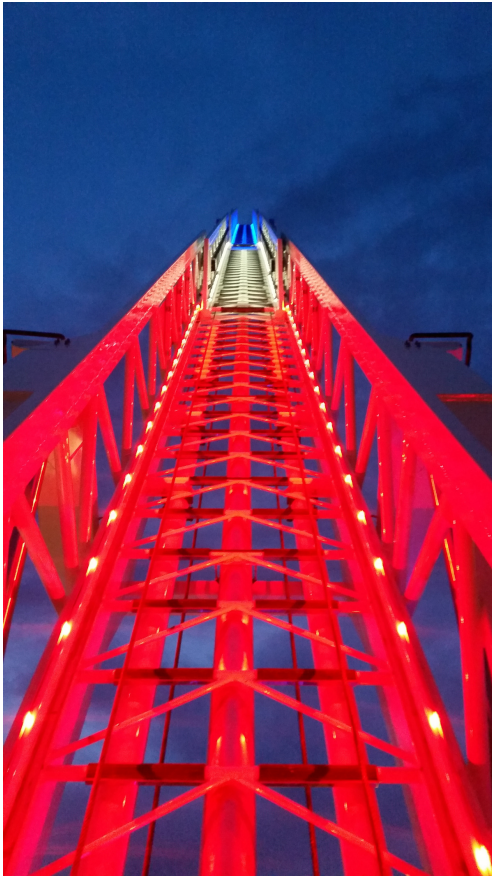


Public Outreach

- Develop an information sheet for developers seeking to build in Marble Falls that included common fire code requirements.
- Issued 12 safety messages
- Conducted annual fire camp for 14 students
- Pink Out Marble Falls in support of Cancer Survivors & their caretakers
- Food Drive with KBEY FM 103.9 & Picayune
- Arrange for a food drive competition at Colt Elementary the winning class brought over 724 items.
- As part of the regional effort, coordinated and promoted registration of citizens in the WarnCentralTexas.org emergency notification system
- Children's Day
- Carried Santa during Parade of Lights
- National Night Out
- Participated in Toy Drive distribution day
- Adopted a family for Christmas
- Ball Drop at Family Crises Center golf tournament



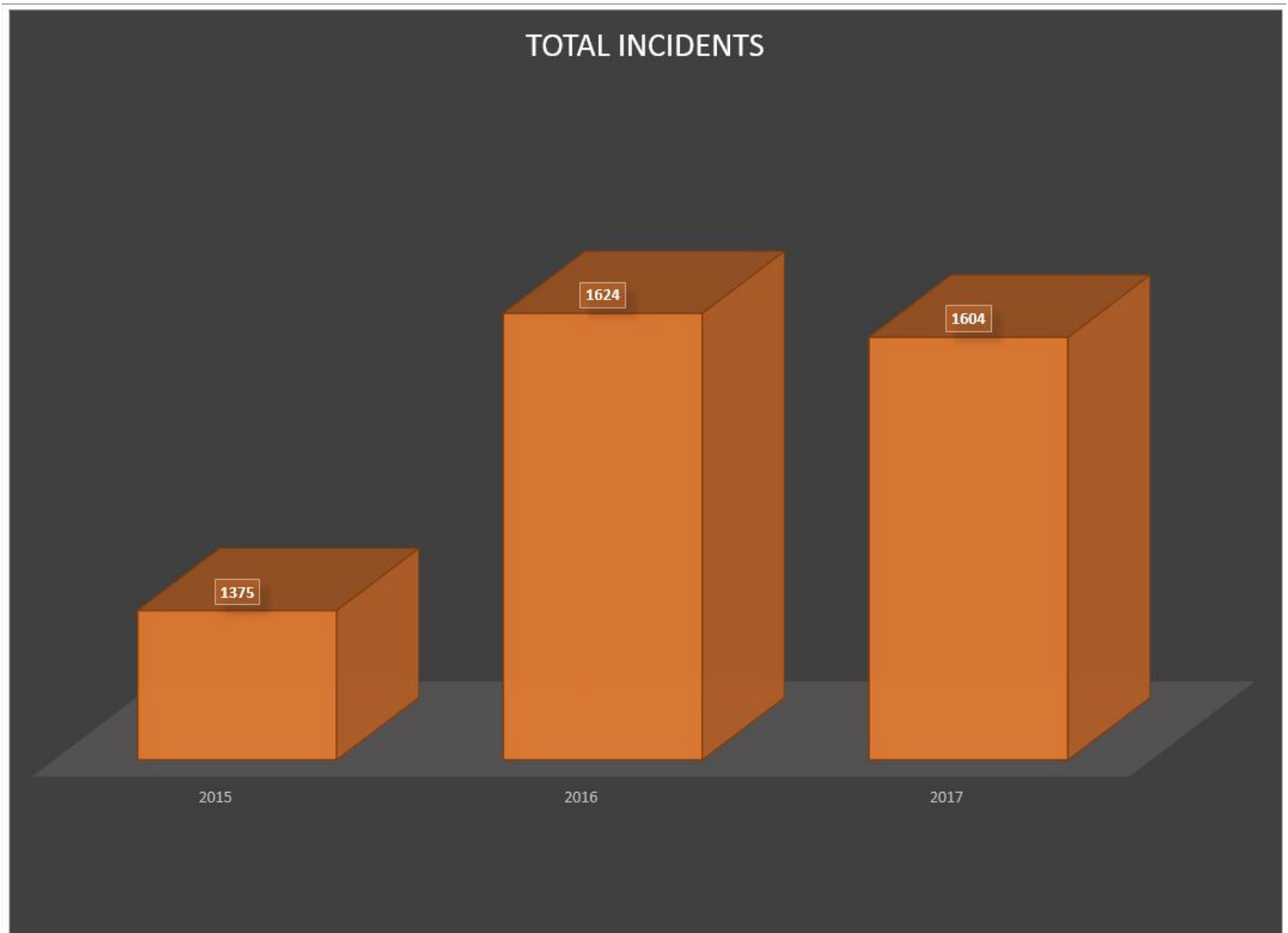
Emergency Response



- Refurb of Truck 1
- Partnered with Horseshoe Bay and sent a team to the Hurricane Harvey Response as part of TIFMAS
- EOC Exercise Operation Whirlwind, & Improvement Plan
- Plan, coordinated, and participated in Burnet County LEPC Table Top Exercise
- In coordination with MFAEMS, set up medical response plans in CAD where MFFR is not responding to every medical call in the city. MFFR responds to priority 1 medical calls.
- Submitted a grant to LCRA for rescue equipment and Firehouse Subs for Thermal Imaging Cameras, both not awarded
- Fire Marshal Crane developed and implemented an inspection schedule for all commercial occupancies based on life safety hazard and occupancy type.
- Purchased and installed an Automatic External Defibrillator (AED) in Lakeside Pavilion and Public Works Building.
- Coordinated the Event Action Plan for the Annual Boat Races and 4th of July Celebration



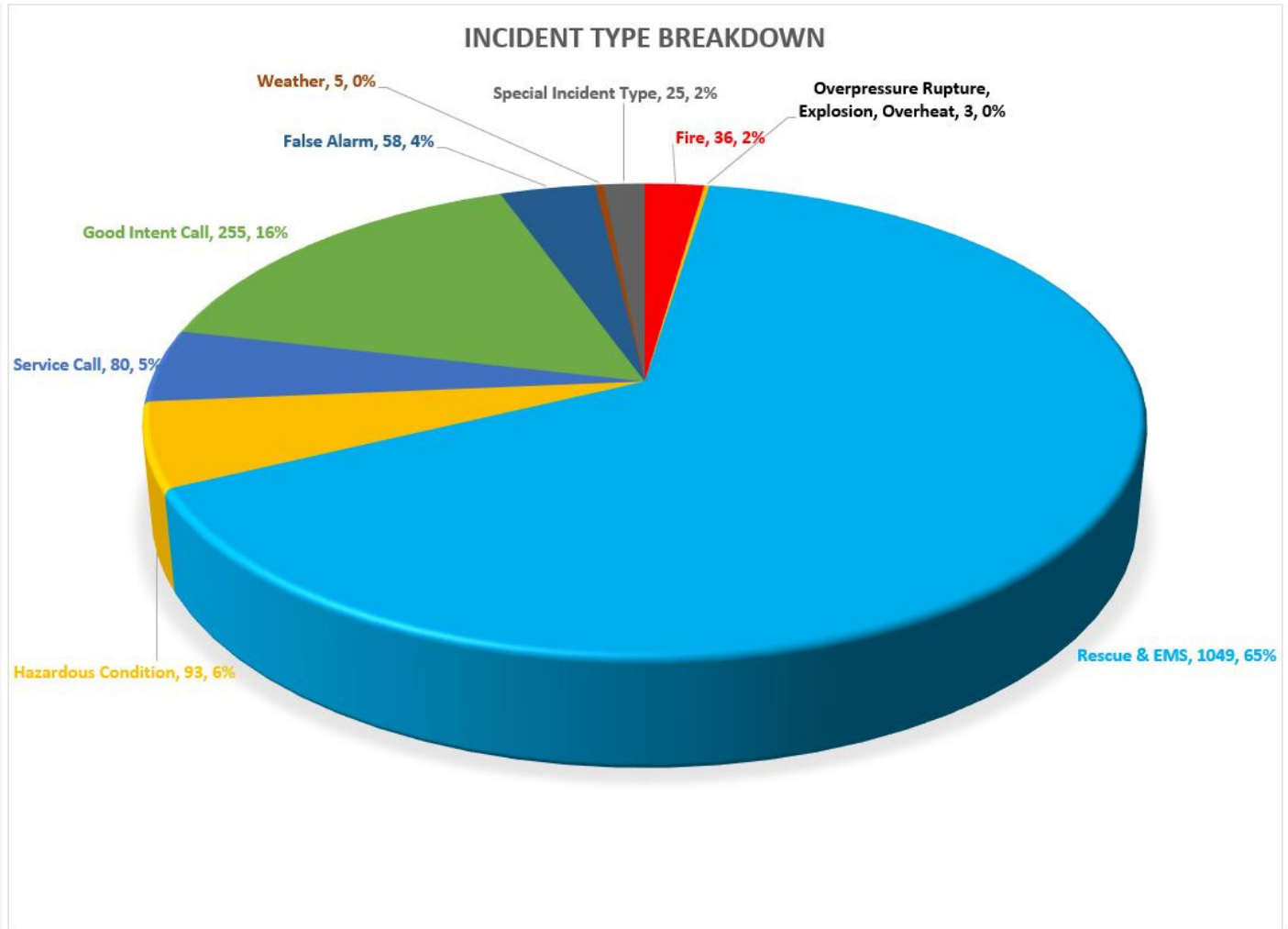
Incidents



1

**New Emergency Response for CAD
Lowering the number of EMS calls MFFR
responds to**

2017 INCIDENT BREAKDOWN



36 Fire Calls

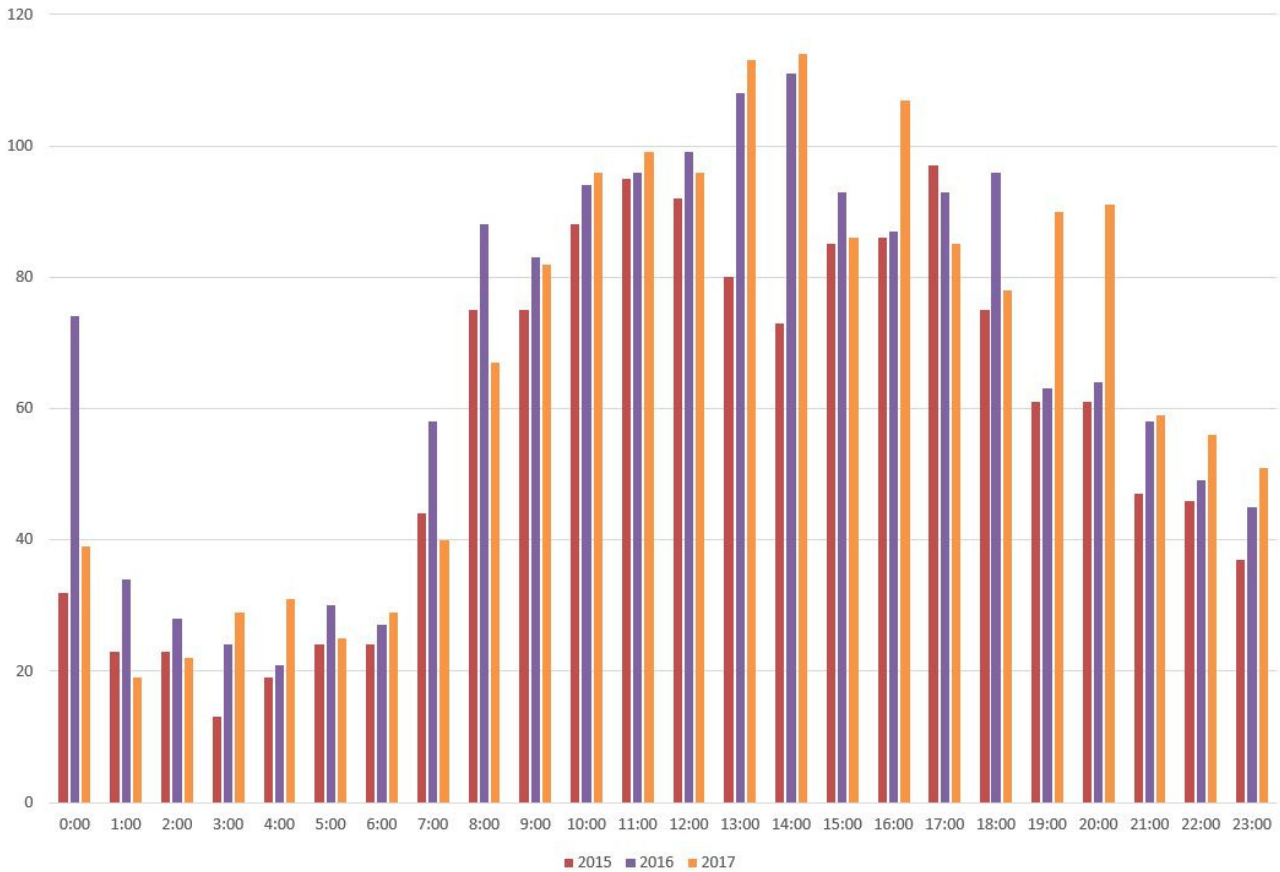
65 %

Rescue & EMS Calls



RESPONSE DATA

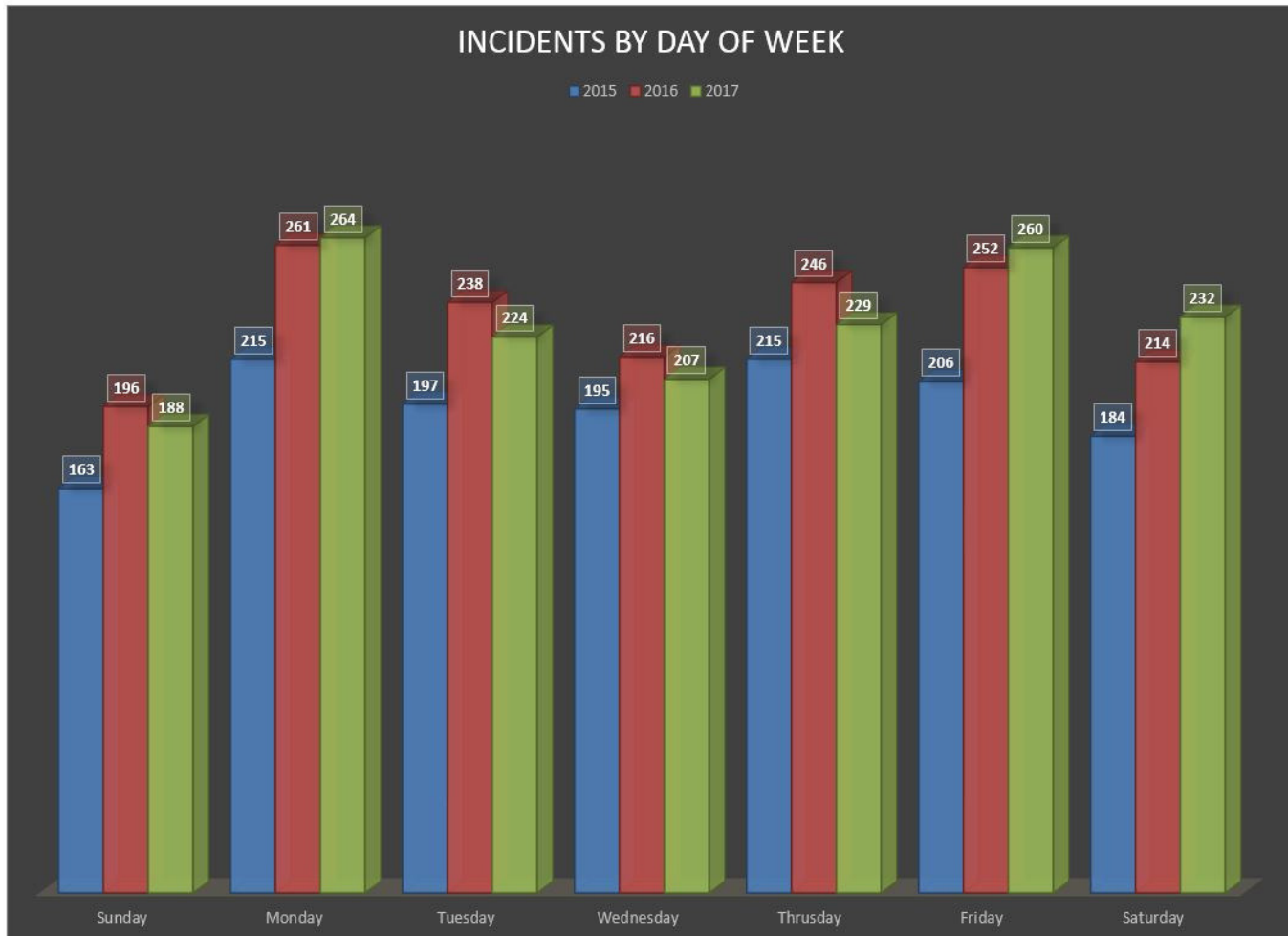
Alarm by Time of Day - All Incidents



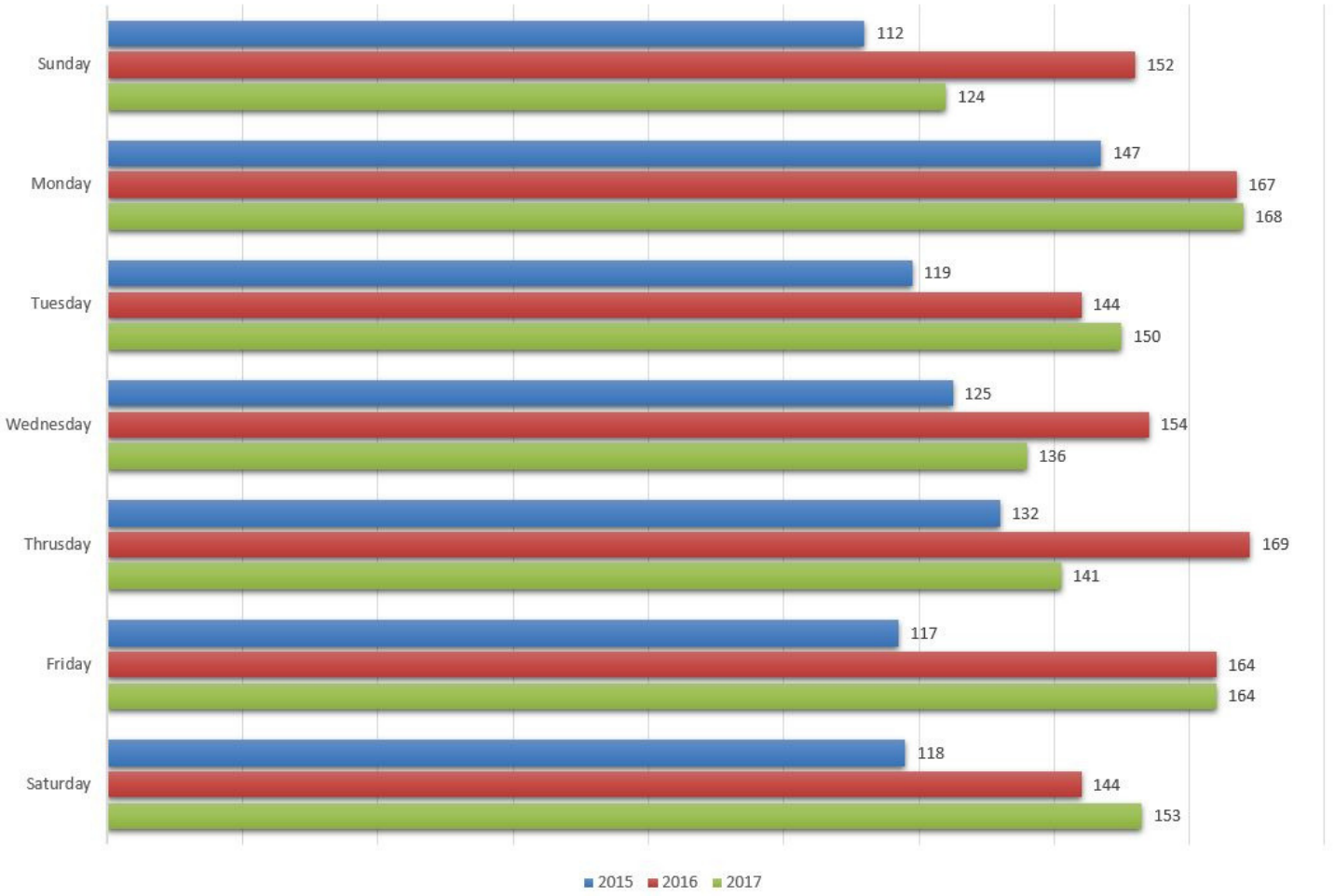
Peak Call time

12PM- 8PM

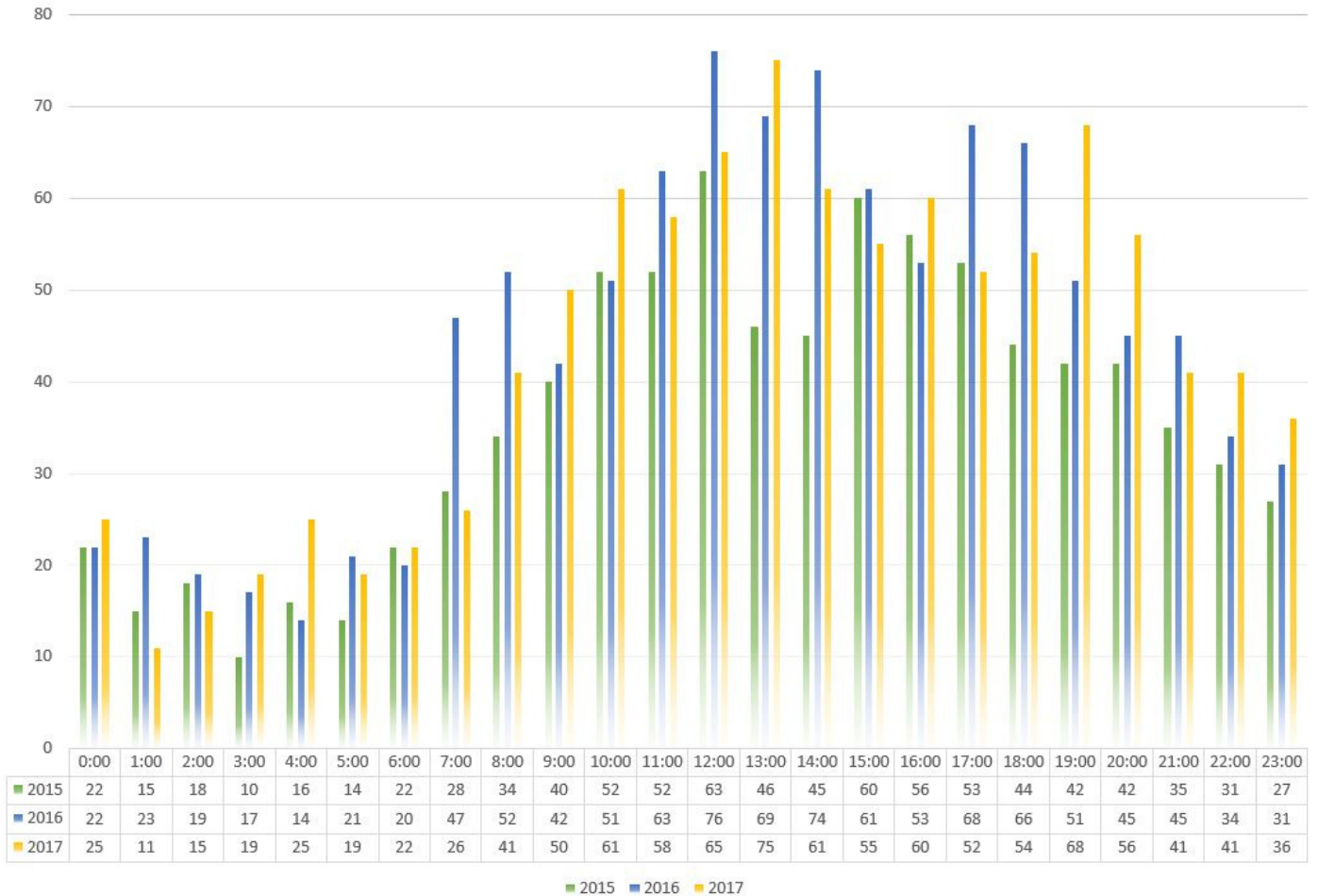
INCIDENTS BY DAY OF WEEK



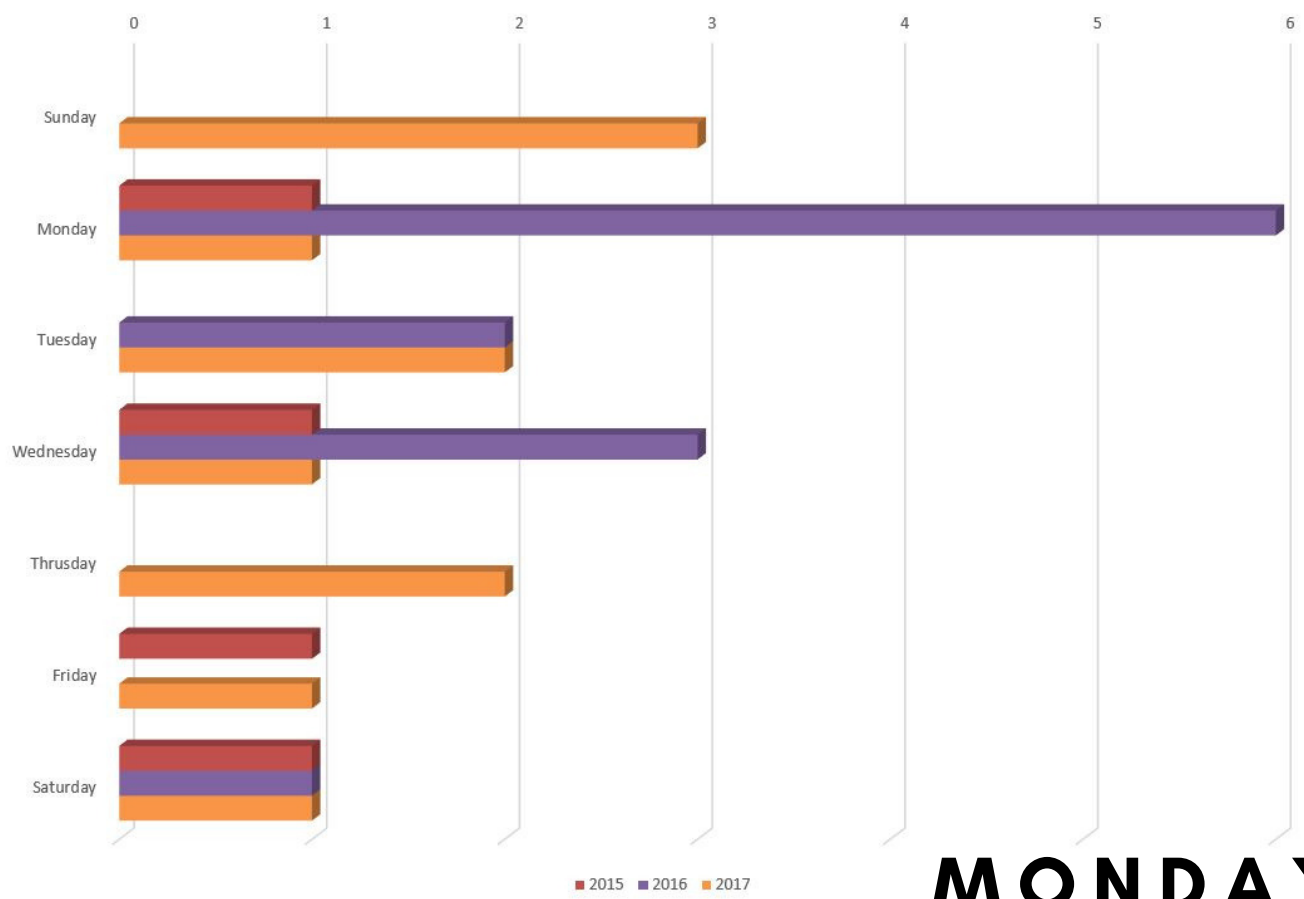
Medical Incidents by Day of Week



MEDICAL CALLS BY TIME OF DAY



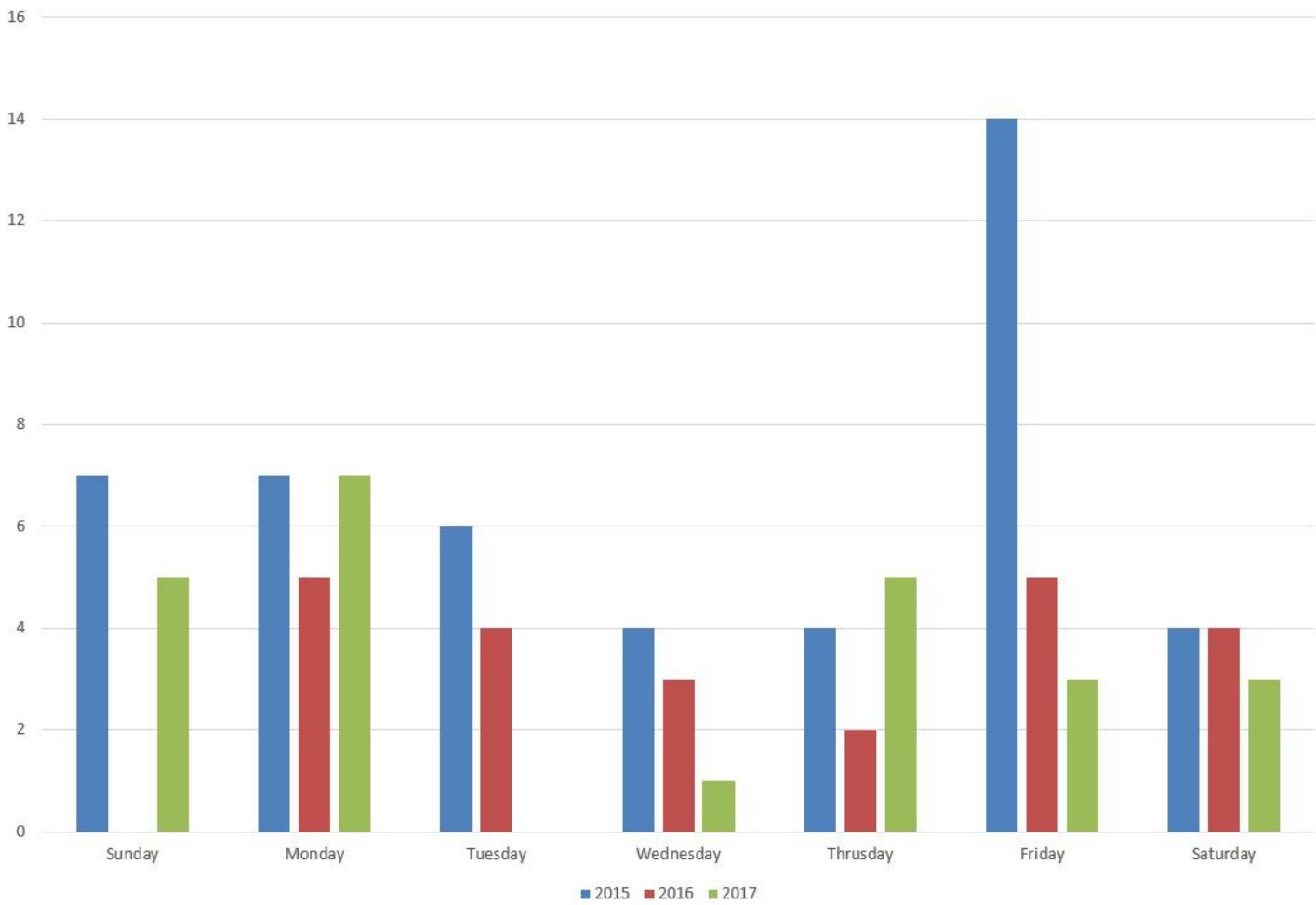
Building Fires by Day of Week



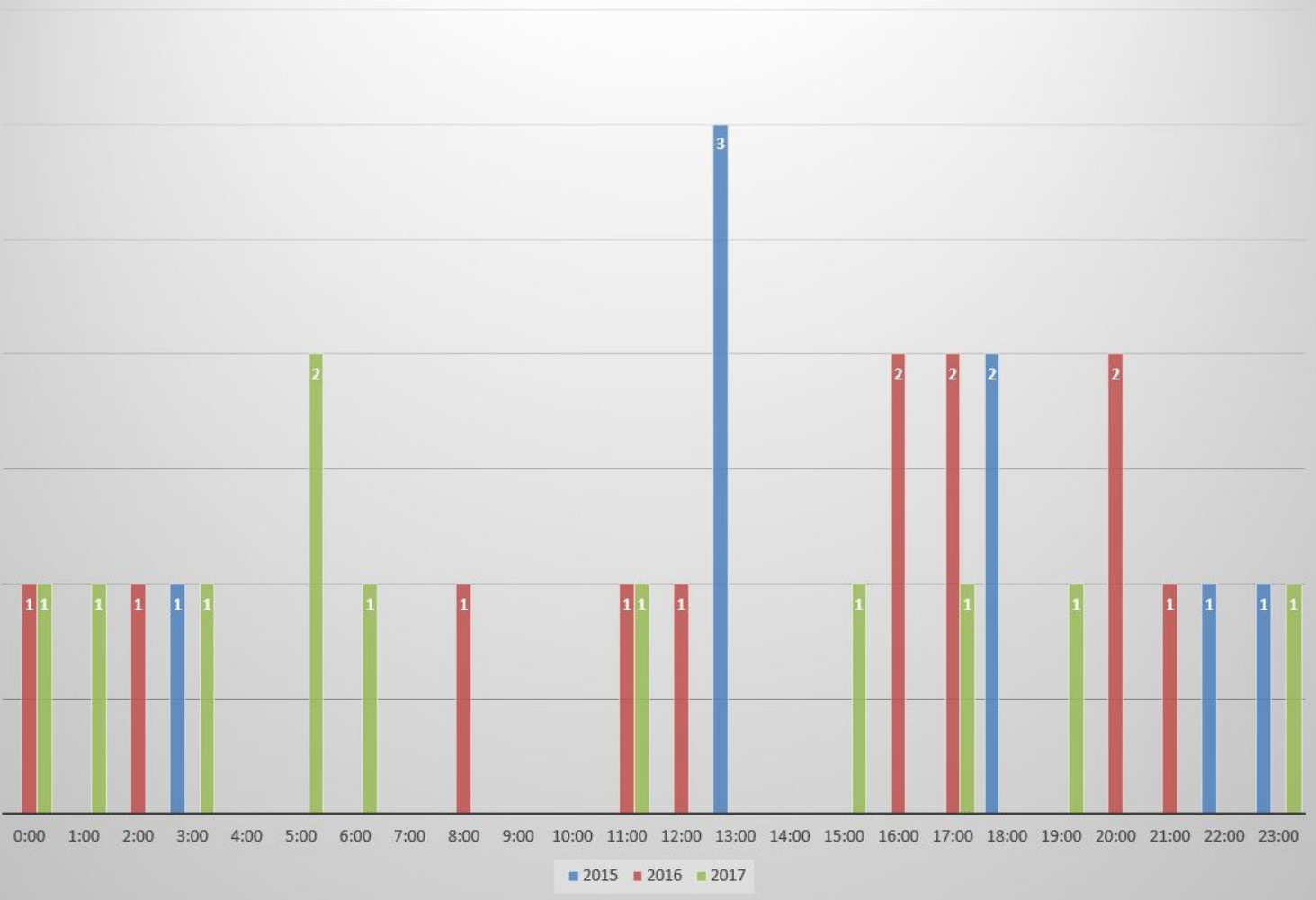
MONDAY'S & FRIDAY'S

Most fires occur

Fires (other) by Day of Week



Building Fire By Time of Day (Inside City)

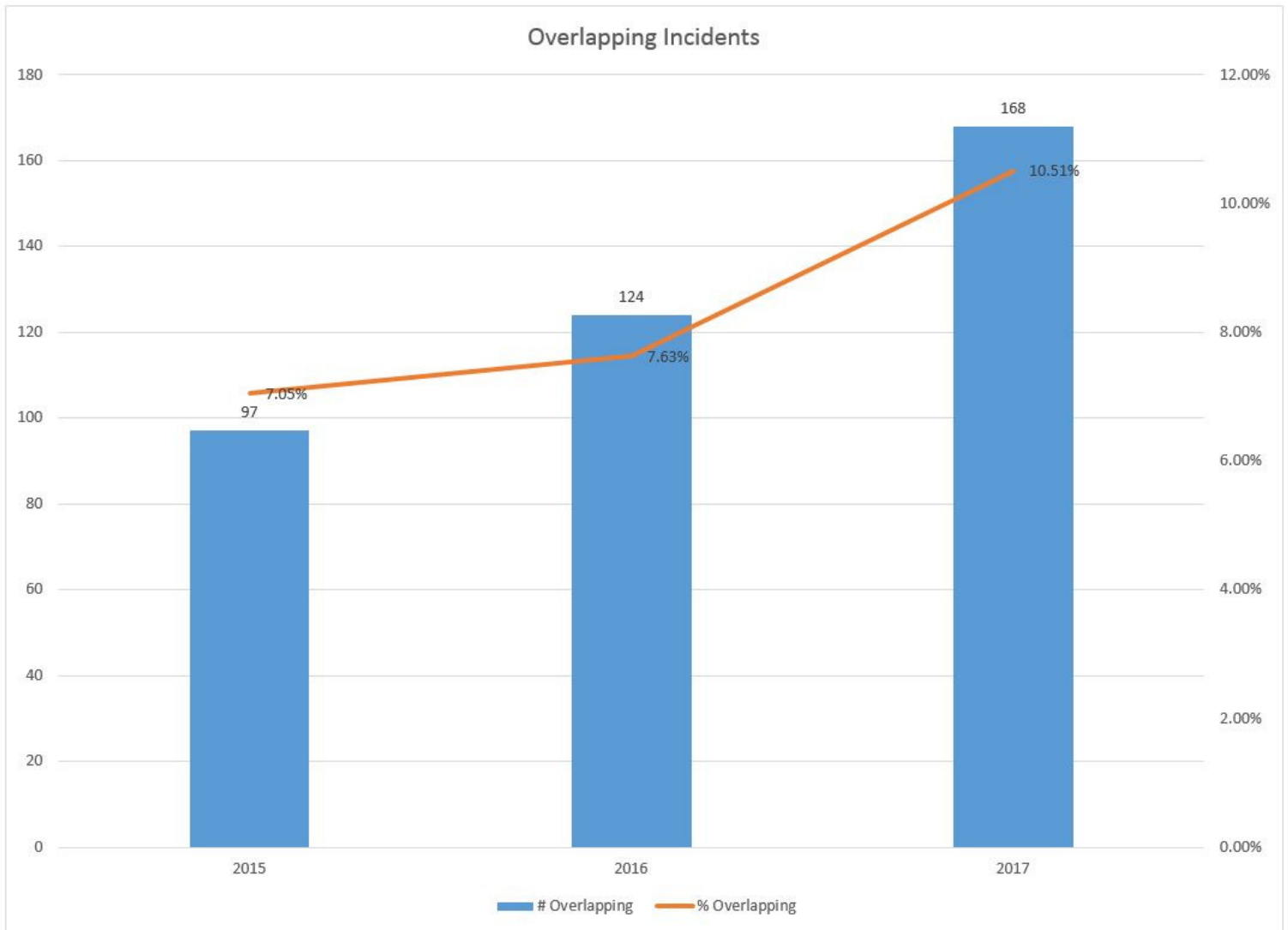


Cooking Equipment

Leading cause of home fires

10.51%

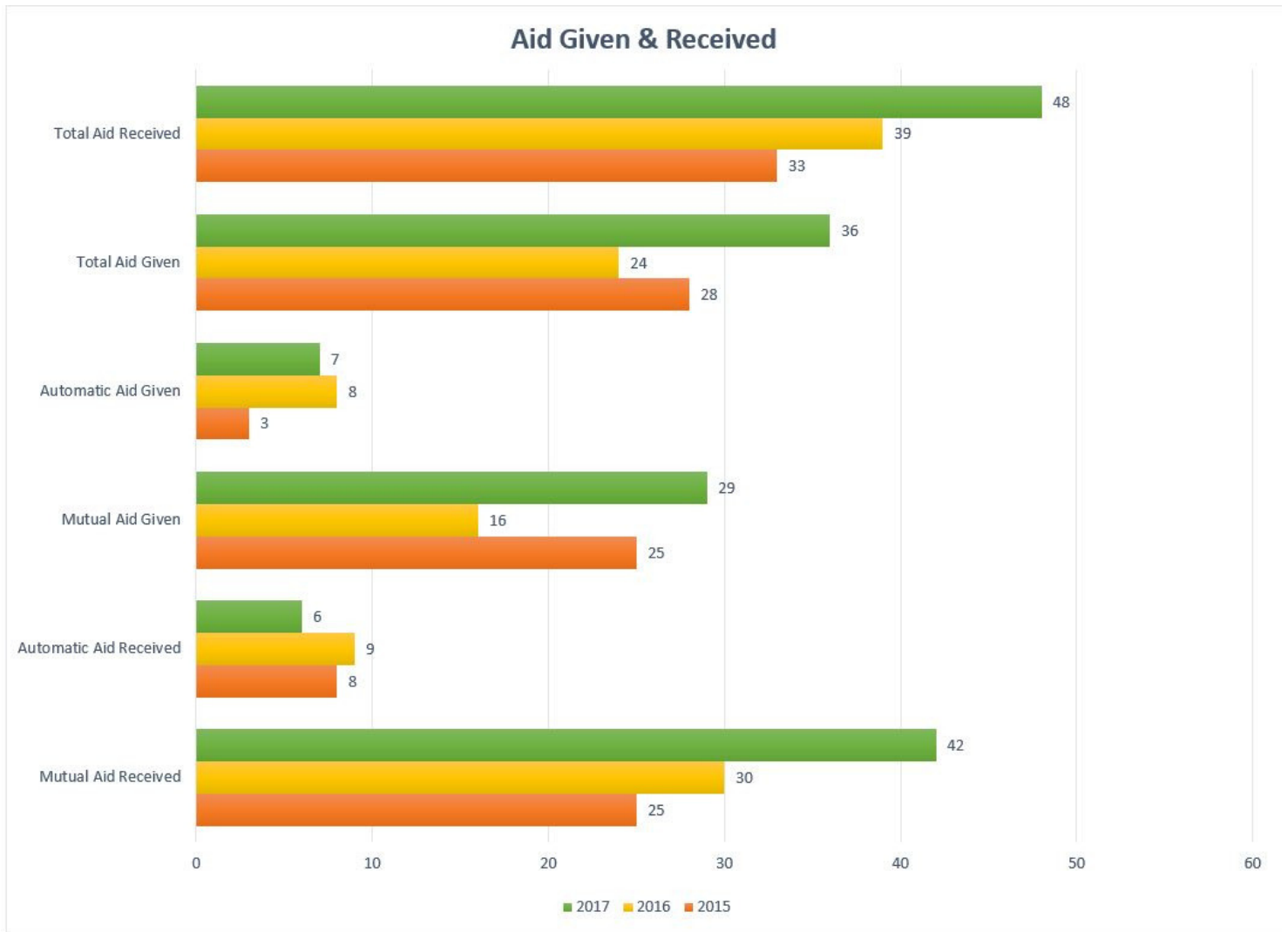
Overlapping Calls 2017



2017

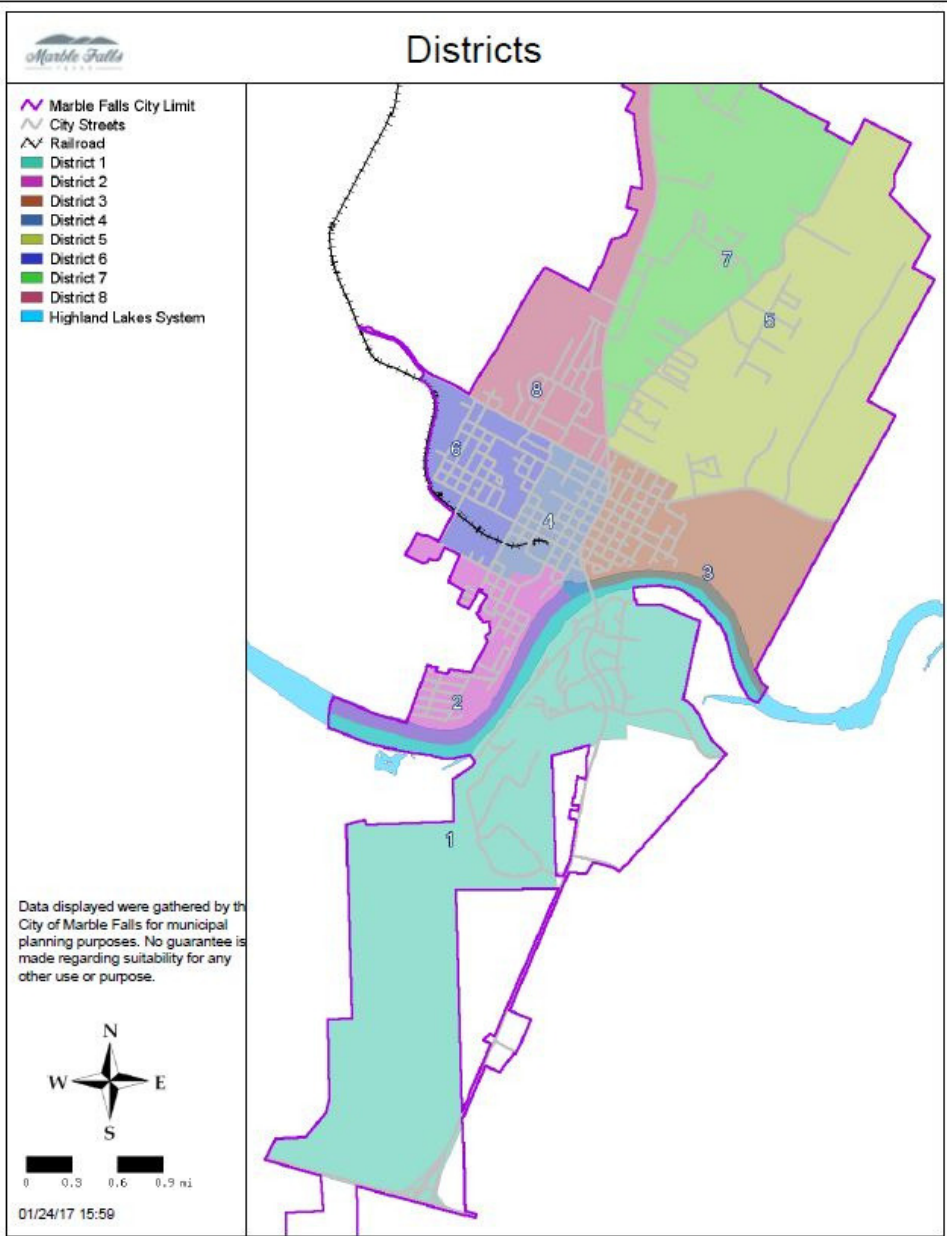
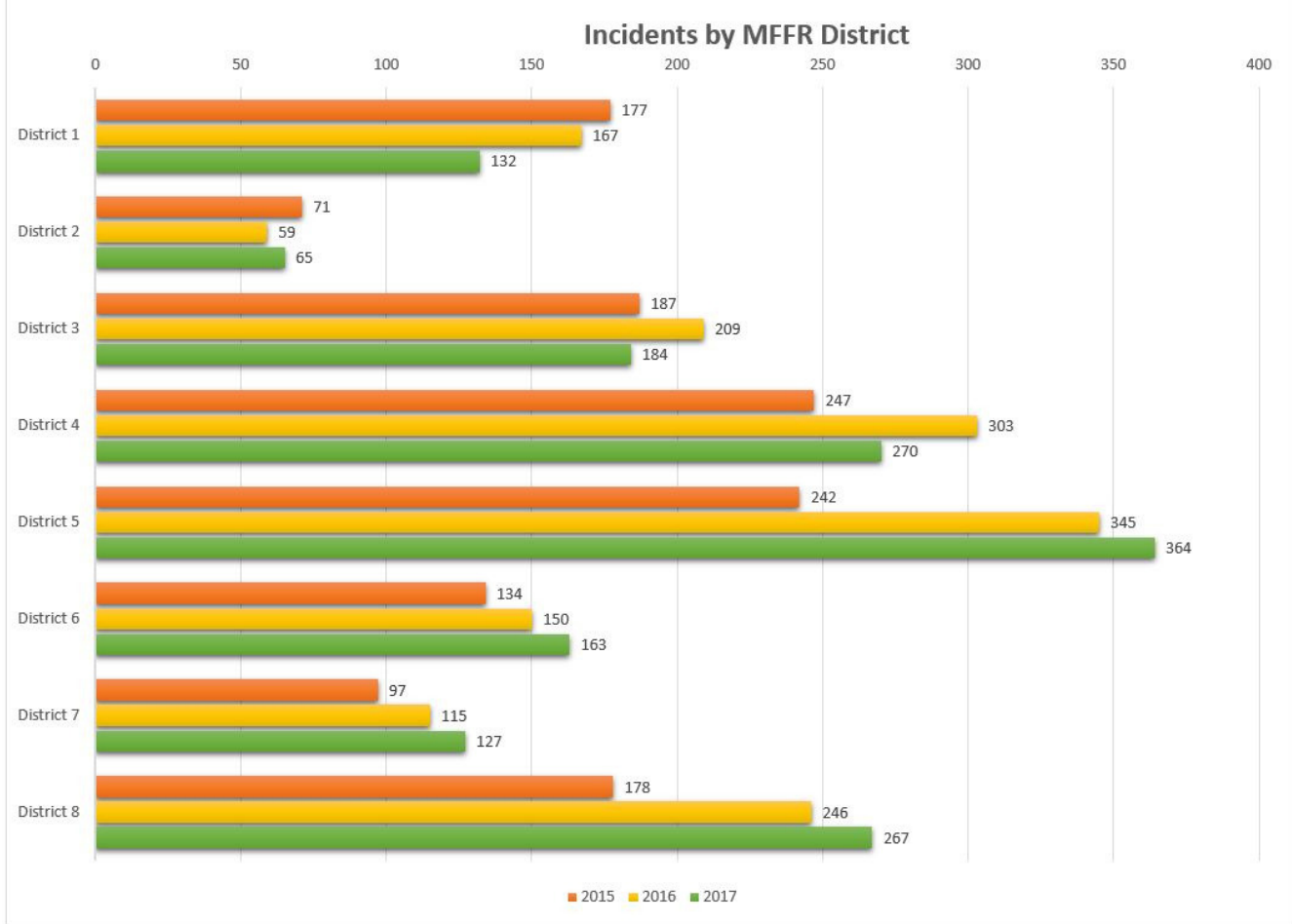
42

MUTUAL AID CALLS RECEIVED



36

 mutual aid calls given

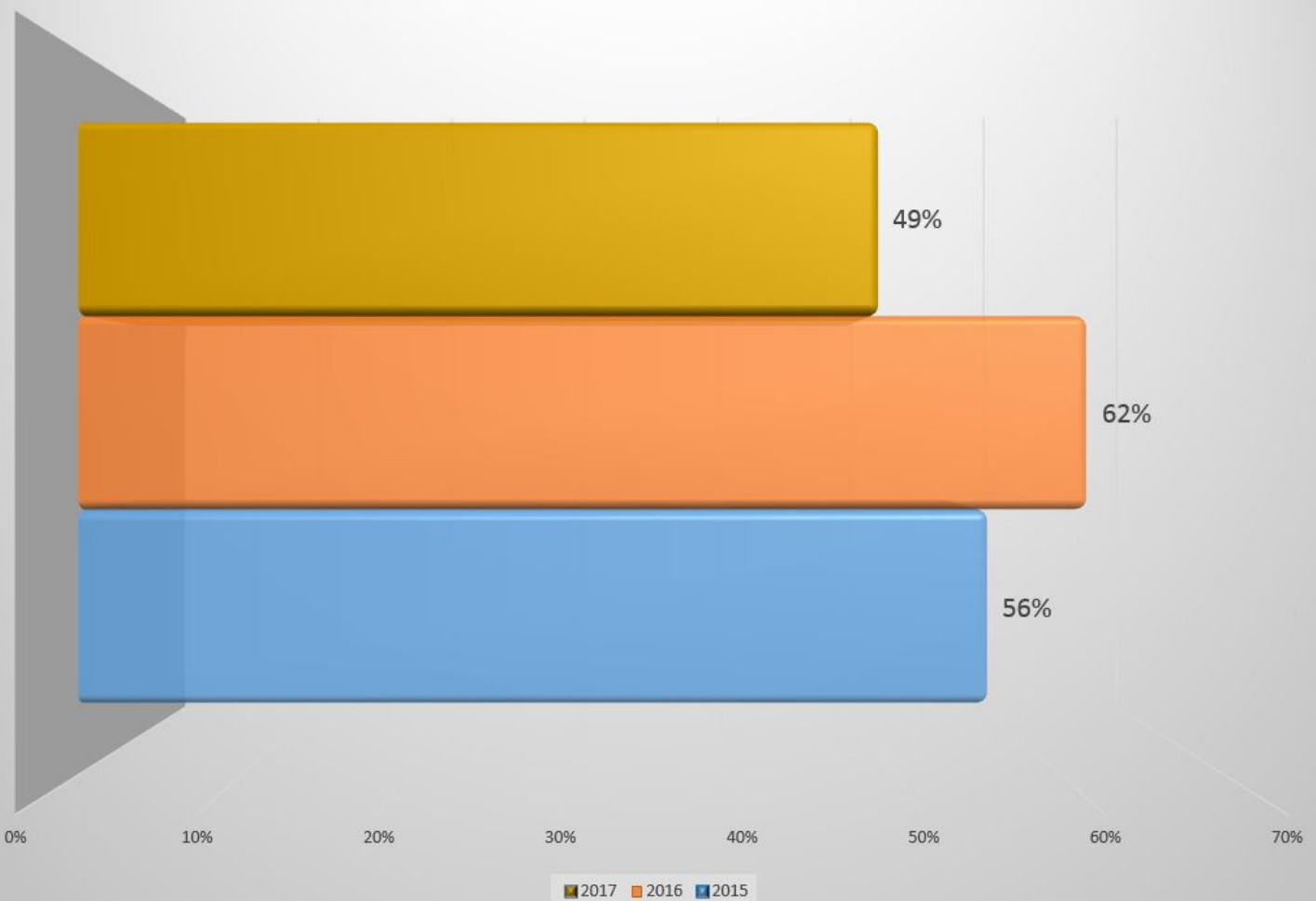


5TH District (Mormon Mill Area)
Most call volume

RESPONSE TIME

EMERGENCY CALLS (LIGHTS AND SIRENS)

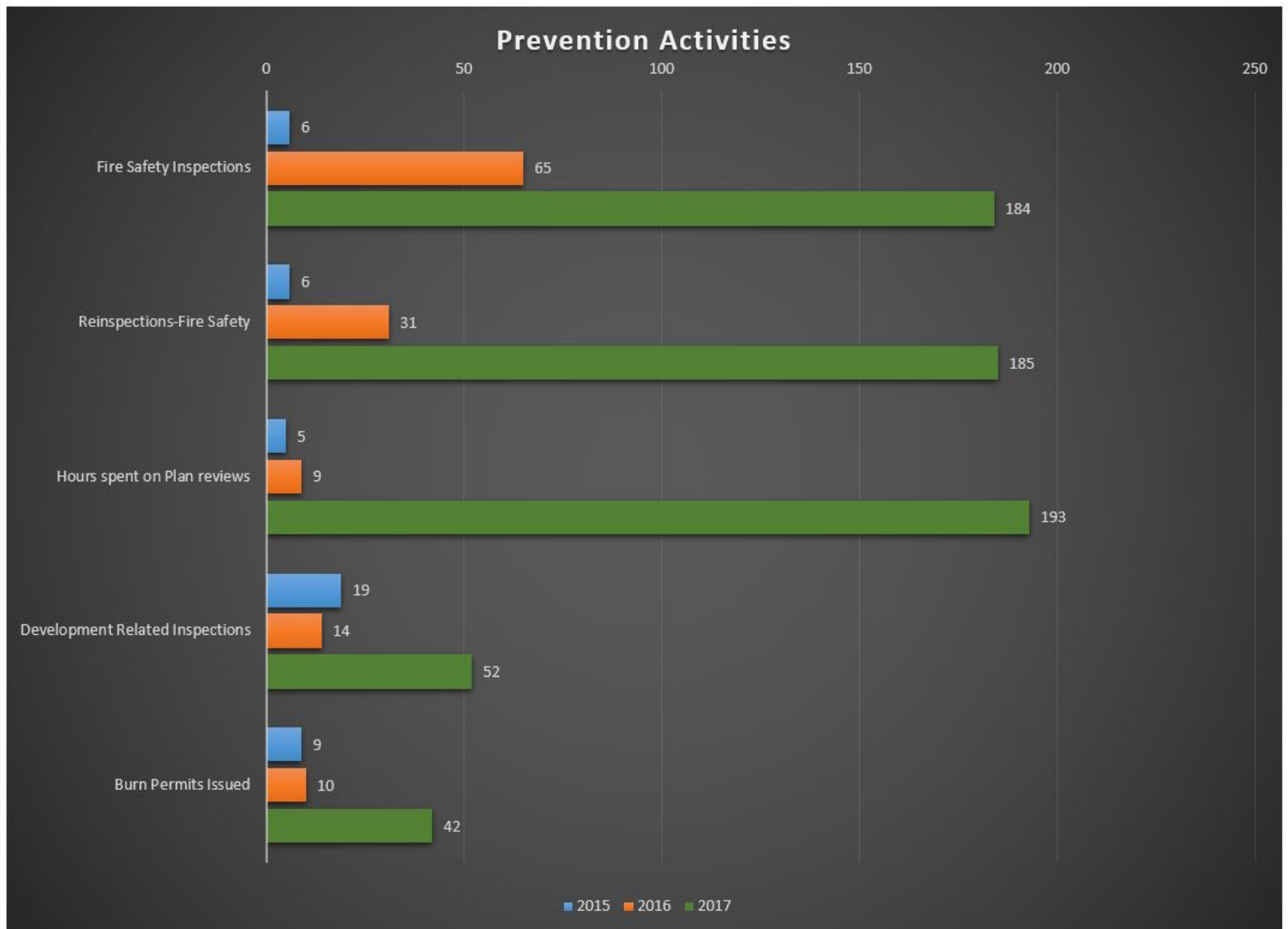
Percent of Response 5 Minutes and Less



*NEW INCIDENT REPORTING SYSTEM

allows for more accurate data to be reported, thus a true response time

PREVENTION



JANUARY, 2017

**FIRE MARSHAL
TOMMY CRANE**

Joined Marble Falls Fire Rescue



1500 kids

REACHED DURING FIRE
PREVENTION MONTH

193 hours

TIME SPENT ON PLAN REVIEW

1 Plan

*Designed an inspection Master Plan
for commercial annual inspections*

48 Classes

*With a grant from State Farm, 48 fire
extinguisher classes were conducted
with an environmentally friendly
extinguisher*



TRAINING HOURS



12

**Higher level Certificates
obtained from TCFP**



**MINIMUM
HOURS OF
TRAINING
MONTHLY**

20

COURAGE



Commitment



Honor

